Pension E-News





July 15, 2020

We continue to do our part to fight COVID-19. For the health and safety of all, CTPF staff is working remotely. We hope that you are safe and healthy.

Solicitation Warning

A business not affiliated with or endorsed by CTPF is soliciting appointments with CTPF members. Please be advised that CTPF members have reported receiving unsolicited communications via email with an offer for a complimentary review of a CTPF pension. This business is not affiliated with or endorsed by CTPF, and the communication appears to be a sales solicitation for a life insurance product. CTPF offers retirement counseling for members and will do so upon your request. CTPF does not send solicitations to members. If you would like to schedule an appointment with a CTPF Member Services counselor, call 312.641.4464 or email memberservices@ctpf.org.

Health Insurance Premium Subsidy Deadline

August 31, 2020, is the last day to submit documentation for 2019 health insurance rebates (January 1-December 31, 2019), for retirees who are enrolled in non-CTPF sponsored health plans. Completed applications must be returned to CTPF with required documentation by August 31, 2020. Email or call CTPF Member Services, memberservices@ctpf.org | 312.641.4464, with questions about the subsidy or application.

CTPF COVID-19 Information & Resources

CTPF has created our COVID-19 Response website ctpf.org/covid-19. This website link provides you with CTPF upto-date information on the Fund's operations during the pandemic.

	Call or Email Member Services Member Services staff is answering questions and providing phone and video counseling. Call 312.641.4464 or email memberservices@ctpf.org for assistance. All calls will be forwarded to voicemail. Leave a message clearly stating your name, phone number, and the nature of your inquiry. Your call will be returned as soon as possible.
	Submit Documents Electronically During the stay-at-home order, CTPF staff does not have immediate access to incoming mail, and U.S. mail processing is delayed. The best way to send benefit applications and documents to CTPF is by fax 312.641.7185 or email an attachment (.pdf or .jpg) to imaging@ctpf.org .
	Help with Scanning Need to scan a document to email to CTPF but you don't have a scanner? A printer or smartphone scanning app or smartphone camera can help you get the job done. Click here for more information on scanning.
× Signature	Remote Notary Available While CTPF accepts many documents via email or fax, the requirement for a notary to witness signatures remains in place for certain documents. CTPF now offers remote notarization for CTPF documents. Members who would like to use remote notary services should call or email Member Services at 312-641-4464 or memberservices@ctpf.org , and request a zoom video conference for notarization. Find more information here.
	CTPF Health Plan Information CTPF offers six health insurance plans for retirees. All plans now offer coverage for COVID-19 diagnosis and treatment, and some have added additional telehealth and mental health benefits. Find more information here, call the number on the back of your health insurance card, or visit your carrier's website for specific benefit information.

CALENDAR OF EVENTS

Calendar at ctpf.org/calendar.

STAY CONNECTED & SPREAD THE WORD

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. CTPF will continue to share information at ctpf.org on social media, in E-Lerts, and in E-News. We also encourage you to connect with CTPF on social media; many of CTPF's more than 88,000 members are active on either Facebook, Twitter, and LinkedIn.

Please consider forwarding this email to a friend who may be a fellow member or pensioner. Register for email updates <u>here.</u>









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