Pension E-News



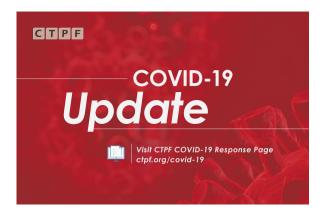


Special Edition: E-News April 10, 2020

CTPF COVID-19 Digest

We continue to do our part to #FlattenTheCurve. The CTPF office remains closed but we continue to serve you remotely and hope that you are safe and healthy.

Last week Governor J.B. Pritzker launched a new statewide effort called "All in Illinois" to reinforce the State's core message, backed by scientists and public health experts: stay at home and stay safe. As Illinoisans continue to practice social distancing to stay healthy, "All in Illinois" is a way to unite residents across the state and remind them that we are all in this together. While we are following the Governor's Executive Order, we are also standing in solidarity and asking you to join us by updating your Facebook profile photos with the All in Illinois frame image and share messages with friends and family on social media using the #AllinIllinois hashtag. Images may be downloaded here.



CTPF COVID-19 Information

For ease of access to information that impacts members, we have created our COVID-19 website ctpf.org/covid-19. This website link provides you with CTPF real-time updates. Click here to find our COVID-19 Response document mailed to all members the first week in April.

Send Documents Electronically



SUBMIT DOCUMENTS TO CTPF ELECTRONICALLY

During the stay-at-home order, we may not have immediate access to incoming mail and U.S. mail processing will be delayed. The best way to send benefit applications and documents to CTPF is by Fax 312.641.7185 or email an attachment (.pdf or .jpg) to imaging@ctpf.org.

SCANNING RESOURCES

Need to scan a document to email to CTPF but you don't have a scanner? Don't worry. A printer or smartphone scanning apps or smartphone camera can help you get the job done.

Printer - most printers are multifunction devices that include a scanning option. You may need to install utility software or find the scanning function in your computer's system settings.

Smartphone Apps - a smartphone can take the place of a scanner. Browse your app store and download a mobile scanning app. These apps use your phone's camera to capture an image of the page. That image is saved as a PDF or JPG file to your phone or an online storage site. Be sure to read the app's privacy policy first so you know where your data is being stored and managed by the company.

Smartphone Camera - as a last resort, use your cell phone or a digital camera and take a picture of the document. If needed, straighten and crop the image in edit mode.

Reminders and Resources

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MEETINGS, QUESTIONS, AND CONCERNS

CTPF staff is working remotely. If you have a question for Member Services, please call 312.641.4464 and leave a message. Calls will be returned as soon as possible. Check ctpf.org/calendar for information on public meetings.



CTPF HEALTH PLAN INFORMATION

CTPF offers six health insurance plans for retirees. All plans now offer coverage for COVID-19 diagnosis and treatment, and some have added additional telehealth and mental health benefits. Call the number on the back of your health insurance card or visit your carrier's website for additional information on specific benefits.



RETIREMENT RESOURCES

Members planning to retire this year can find additional help and resources, and registration links for the April 7, 2020, retirement webinars at ctpf.org/retirement-resources.



MEMBER PAYMENTS AND MARKET VOLATILITY

CTPF pensions are secure and are not based on market conditions. We have procedures in place to ensure the payment of member benefits, even when business is interrupted. We encourage all members who have not already done so to sign up for Direct Deposit.

Stay Connected

Tell us about how your're getting creative during the stay-at-home order

Schools have formally made the transition to remote learning days while their doors remain closed because of the COVID-19 pandemic. While CPS district staff releases two weeks of activities at a time, schools and teachers can still use or add their own, which may include streaming live lessons, discussions, or activities. We love hearing from current and retired teachers about how you are or have been creative in the classroom. Share your tips and we



may feature them in an upcoming newsletter or on social media. Email us at communications@ctpf.org.

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. We also encourage you to connect with CTPF on social media; many of CTPF's more than 88,000 members are active on either <u>Facebook</u>, <u>Twitter</u>, and <u>LinkedIn</u>.

We hope that you and your loved ones are healthy and safe. This is a time for taking stock of what's most important, and for making the necessary changes to protect our individual and collective well-being. As we adjust to a new reality, CTPF is actively creating new ways to manage our day-to-day operations, work on your behalf, and connect with you.

FOLLOW US & SPREAD THE WORD

CTPF will continue to share information at ctpf.org on social media, in E-Lerts, and in E-News. Please consider forwarding this email to a friend who may be a fellow pensioner.









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