Pension E-News





March 31, 2021

CTPF is committed to doing our part to stop the spread of COVID-19. For the health, safety, and wellbeing of all CTPF Members, the Fund continues to deliver all member services remotely. Member Services counselors are taking calls in "real time" during normal business hours. The physical office remains closed to all but essential employees whose duties cannot be performed offsite. In-person services and counseling are suspended until it is safe to resume these operations. Find more information on our COVID response and operations at www.ctpf.org

Register for myCTPF

CTPF invites members to register for *my*CTPF the new Member Self Service Portal. Members who register for *my*CTPF create a unique User ID and password. Once an account is created, members can use *my*CTPF to securely access CTPF documents and information. Registered members can:

- View address/contact information on file with CTPF.
- Retirees can view and download a 1099-R and pay advice(s) -- including the 2020 1099-R
- · Active and inactive members can view and download their annual Member Statement.

myCTPF is available to all CTPF members who complete the one-time registration process.

Members can access the system from a "button" at <u>ctpf.org</u>, and must have their CTPF Member ID to register. Two-factor authentication ensures secure access. Active members can find their CTPF Member ID on the Member Statement. Retirees can find their Member ID on a pay advice from the Fund.



CTPF Files Complaint with Illinois Department of Insurance

The Fund is trying to identify members who may have been contacted by an agency falsely claiming to be representatives of CTPF.

Last spring, Gabriel Christopher and Travonce Flowers of Equis Financial obtained CTPF members' email addresses and contacted numerous individuals in an attempt to sell life insurance products. Christopher and Flowers falsely claimed that they were representatives or agents of the Fund. CTPF filed a complaint with the Illinois Department of Insurance (IDOI), and the IDOI is attempting to identify the members who bought any insurance product from them or Equis Financial. If you bought insurance from this entity or either of these individuals, please contact Marisel Hernandez, the Fund's attorney, and leave a message at (312) 327-3447.

Board of Trustees Election Notice

CTPF will hold two elections in 2021. Teachers will elect two representatives and Pensioners will elect three representatives. Nomination petitions are now available. Contact Election Coordinator Gail Davis: 312.604.1400, ext. 402, or email elections@ctpf.org to request a packet. Visit Election Central at ctpf.org for additional information.



Staff Update



Edgar Samayoa has been promoted to Director of Data Services. The Data Services Department manages member records, compliance, and the employer audit function. Samayoa joined CTPF in 2000 as a payroll auditor, and has served in several, progressively responsible roles including Quality Control Specialist, Benefits Manager, and Manager, Process Improvement and Analysis. Samayoa holds a B.S. in Accounting from DeVry University, and an M.B.A. from the Keller Graduate School of Management.

2021 Retirement Reminders

CTPF hosted retirement webinars on February 15, 2021 and March 30. Webinars provide retirement information, including a general overview of the CTPF and CPS retirement processes. Missed the webinar, but still thinking about retirement in June? Find a recorded version of the presentation and additional resources to help with the retirement process on the Retirement Resources page.



Submit Forms Electronically

During the pandemic, U.S. Mail processing is delayed. Send benefit applications, forms, and documents by fax 312.641.7185 or email an attachment (.pdf or .jpg format) to imaging@ctpf.org to ensure processing. After documents are sent via fax or e-mail please send the originals to CTPF.

Town Hall Webinar Available on Demand

CTPF's Spring Town Hall Webinar for members offered on Wednesday, March 24, 2021, is now available for on-demand viewing. Hosted by Board of Trustees President and Interim Executive Director Jeffery Blackwell, the spring program included a financial update and a review of important dates and information for members considering retirement in 2021. Click this link to login and enter the passcode hvJ7R=!h to view the webinar.



Your Health Matters: Retiree Annual Wellness Visit Reminder

All members who are enrolled in a CTPF Medicare health insurance plan qualify for an annual wellness visit once per calendar year covered at 100% of the Medicare-approved amount, when you see an in-network doctor. Members who participate in the Humana HMO must see their PCP to receive the visit at no charge. Read more about this benefit and how to make the most of it here.

Snowbirds: File a Temporary Change of Address

If you're heading south for the winter, make sure you file a temporary change of address form with CTPF. Address changes cannot be made over the phone. Retirees and Inactive Members will need to complete CTPF Form 107 and return it to imaging@ctpf.org. Please contact Member Services at 312.641.4464 or email memberservices@ctpf.org for the form. All address changes for active CTPF members are reported through their employers' reporting system.



2021 Health Insurance Rebate Mailing

Members who do not participate in CTPF health insurance plans can apply for a rebate of their premium payments, payable annually. The mailing with the information needed to submit a rebate application was sent to eligible members on Friday, February 19, 2021. The last day to submit documentation for 2020 health insurance rebates (January 1-December 31, 2020), is August 31, 2021. Email or call CTPF Member Services, Memberservices@ctpf.org | 312.641.4464 with questions about the subsidy or application.



Pension Payment Schedule

CTPF encourages all members to switch to direct deposit. Contact Member Services to request Form 425 and submit your documentation electronically to ensure the timely delivery of your benefits. The schedule for mailing checks and direct deposit dates through July 2021 is listed below. Click here for the full schedule.



Month	Last Day to Submit an Address or Tax Withholding Change	Check Mailing Date	Direct Deposit Date
April 2021	March 17, 2021	March 30, 2021	April 1, 2021
May 2021	April 16, 2021	April 29, 2021	May 3, 2021
June 2021	May 14, 2021	May 27, 2021	June 1, 2021
July 2021	June 16, 2021	June 29, 2021	July 1, 2021

Did you work here?

CTPF has a policy to routinely audit charter schools to review employee records to ensure that the Fund receives all contributions due. Some schools have closed which makes it difficult to audit records, and can present issues when members who worked at these schools apply for retirement. CTPF is trying to locate individuals at the following now closed charter schools who may have had insight into the payroll process:

- Choir Academy Charter School
- Global Alliance Preparatory Charter School
- Lake View Academy Charter School
- Nuestra America Charter School
- Triumphant Charter School

If you worked at any of these schools and have current contact information for former school leaders or individuals who had access to payroll records and information, we'd like to hear from you. Please reach out to employeraudit@ctpf.org with any information.

Employer Contribution Reporting

Each pay period, Employers remit employee pension contributions to CTPF. Illinois law requires that these contributions be made within a certain time period. If the Employer does not send the funds within the required time, penalties may be assessed. Find the most recent list of delinquent employers <a href="https://example.com/here-employers/here-e



Lost Payees

CTPF is trying to contact members who are over age 70%, but who have not commenced benefits or taken a refund of their contributions. If you or someone you know is included on the <u>Lost Payees Listing</u>, please contact Member Services, 312.641.4464 or email memberservices@ctpf.org.



All current meeting dates, office information, and upcoming event information can be found on the CTPF Calendar at ctpf.org/calendar.

STAY CONNECTED & SPREAD THE WORD

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. CTPF will continue to share information at ctpf.org on social media, in E-Lerts, and in E-News. We also encourage you to connect with CTPF on social media; many of CTPF's more than 89,000 members are active on either Facebook, Twitter, and LinkedIn.

Please consider forwarding this email to a friend who may be a fellow member or pensioner. Register for email updates here.









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