

Pension E-News



CTPF is committed to doing our part to stop the spread of COVID-19. For the health, safety, and wellbeing of all CTPF Members, the Fund continues to deliver all member services remotely. Member Services counselors are taking calls in "real time" during normal business hours. The physical office remains closed to all but essential employees whose duties cannot be performed offsite. In-person services and counseling are suspended until it is safe to resume these operations. Find more information on our COVID response and operations at [ctpf.org](https://www.ctpf.org).

Holiday Office Closings

- The CTPF office will be closed on Monday, February 21, 2022, in observance of Presidents' Day. The office will re-open at 8:00 a.m. on Tuesday, February 22, 2022.



Protecting Your Data – Security Enhancements for Members

The Chicago Teachers' Pension Fund (CTPF) is committed to protecting members' data, and in an effort to improve the security of personal information, CTPF will no longer offer Change of Address (107) and Direct Deposit (425) forms for download from [ctpf.org](https://www.ctpf.org). Members who need to change their address or change their direct deposit information should call Member Services, at 312.641.4464 to request these forms. Your identity will be confirmed before the forms are issued. [Learn more here.](#)



myCTPF, CTPF's Member Self-Service Portal, Now Offers Even More Helpful Features

New features have been added to the *myCTPF* Member Self-Service Portal. These updates offer an even more accessible and



efficient *myCTPF* experience.
Enhancements include:

- Active members can now request an estimate of your CTPF retirement benefit (if you meet the eligibility requirements) and then view, download, and print when they are available.
- Active members, retirees and survivors can view correspondence addresses through the portal
- *myCTPF* is now accessible to surviving spouses

Last year, CTPF launched its Member Self-Service Portal, *myCTPF*. Registered members have already taken advantage of the portal's initial features and can:

- View address, contact and benefit status information.
- View and download 1099-R and pay advice(s) if you are a retiree.
- View and download your annual Member Statement if you have service credit with CTPF.

Register today at [myCTPF.org](https://myctpf.org).

Save the Date 2022 Retirement Webinars

CTPF will offer [2022 Retirement Webinars](#) at 9:00 a.m. and 1:00 p.m. on February 21, 2022, and April 12, 2022. Webinars offer an overview of the retirement process and can help you jump start (or complete) your retirement application.



Register Today!

CTPF COVID-19 Information & Resources

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CTPF has implemented the following changes for the health and safety of all:

- In-person appointments and services are suspended.
- Phone assistance, video counseling, and remote notarization appointments are available. Members should call 312.641.4464 or email memberservices@ctpf.org for assistance.
- US Mail processing may be delayed. Send benefit applications, forms, and documents by fax 312.641.7185 or email an attachment (.pdf or .jpg format) to imaging@ctpf.org to ensure prompt processing.

Learn more on the COVID-19 Response Page ctpf.org/covid-19.

CALENDAR OF EVENTS

All current meeting dates, office information, and upcoming event information can be found on the CTPF Calendar at ctpf.org/calendar.

CTPF BOARD OF TRUSTEES

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STAY CONNECTED & SPREAD THE WORD

CTPF will continue to share information at ctpf.org on social media, in E-Lerts, and in E-News. We also encourage you to connect with CTPF on social media; many of CTPF's more than 90,000 members are active on either Facebook, Twitter, and LinkedIn.

Please consider forwarding this email to a friend who may be a fellow member or pensioner. Register for email updates [here](#).



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