

Dear Member,

You are enrolled in the Blue Cross Medicare Advantage PPOSM health plan sponsored by the Chicago Teacher’s Pension Fund (CTPF). This CTPF health plan is a custom plan that does not require the use of a network provider for coverage. Your benefit levels are the same whether or not you use a network provider. You may seek care from any providers nationwide that accept Medicare.

Although the Blue Cross and Blue Shield of Illinois (BCBSIL) enrollment materials state that your benefits will be different if you do not use a BCBS network provider or that the plan has a limited service area, you are not required to utilize a BCBSIL network provider to receive coverage under your plan. All Medicare Advantage plans are regulated by the Centers for Medicare and Medicaid Services (CMS) and CMS requires that certain language be included in all Medicare Advantage documents. Unfortunately some of this language can be confusing, misleading and in some cases contradictory to your actual plan benefits. If you have any questions, please call CTPF Member Services at 312-641-4464.

Please give your medical provider a copy of this letter. The information below will help them understand your benefits.

IMPORTANT MEDICAL PROVIDER INFORMATION:

Dear Provider.

Under this plan, you do not need to be a Blue Cross Medicare Advantage (PPO) contracting provider to see and treat this member. Members can see any willing provider as long as the provider accepts payment from Medicare. The member’s coverage level is the same whether or not the provider is in the network for Blue Cross Medicare Advantage (PPO).

At a minimum, eligible claims will be reimbursed at the Medicare Allowed Amount.

Please submit claims to Blue Cross and Blue Shield of Illinois. For questions regarding claims submission or payment, call 1-877-299-1008. We are open 8:00 a.m. – 8:00 p.m., local time, 7 days a week. If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on weekends and holidays.

Your patient’s medical coverage at a glance:	
Plan Type:	Blue Cross Medicare Advantage (PPO)
Group:	80840 (Chicago Teachers’ Pension Fund)
Customer Service:	1-877-299-1008
Submit All Claims to:	Blue Cross Medicare Advantage (PPO) PO Box 805107 Chicago, IL 60680

The formulary, pharmacy network, and/or provider network] may change at any time. You will receive notice when necessary. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or co-payments/ co-insurance] may change on January 1 of each year.

This information is available for free in other languages. Please call our Customer Service number at 1-877-299-1008 (TTY/TDD users should call 711). We are open between 8:00 a.m. and 8:00 p.m., local time, 7 days a week. If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

Esta información está disponible en otros idiomas de forma gratuita. Comuníquese a nuestro número de Servicio al cliente al 1-877-299-1008 (los usuarios de TTY/TDD deben llamar al 711). Nuestro horario es de 8:00 a.m. a 8:00 p.m., hora local, los 7 días de la semana. Si usted llama del 15 de febrero al 30 de septiembre, durante los fines de semana y feriados, se usarán tecnologías alternas (por ejemplo, correo de voz).

Blue Cross and Blue Shield of Illinois complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-299-1008 (TTY: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-299-1008 (TTY: 711).

PPO plans are provided by Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC's plans depends on contract renewal.