

Pension E-News



August 17, 2020

We continue to do our part to fight COVID-19. For the health and safety of all, CTPF staff is working remotely. We hope that you are safe and healthy.

Last Call: Health Insurance Premium Subsidy Deadline

August 31, 2020, is the last day to submit documentation for 2019 health insurance rebates (January 1-December 31, 2019), for individuals enrolled in non-CTPF sponsored health plans. Completed applications must be returned to CTPF with required documentation by August 31, 2020. Email or call CTPF Member Services, Memberservices@ctpf.org | 312.641.4464 (leave a message and your call will be returned), with questions about the subsidy or application.

2021 Health Insurance Open Enrollment Preview

The 2021 Open Enrollment Period for health insurance will run from October 1 - 31, 2020. During this period, annuitants can enroll for the first time, add a dependent, or change a health insurance plan or carrier. CTPF will offer expanded educational programs by webinar and phone conference this fall. Telephone and video counseling appointments with counselors from CTPF's Member Services department will also be available.



Update Contact Details with CTPF

During the pandemic, we are using email and posting online more frequently. CTPF encourages retirees to maintain your updated contact details on file. Call 312.641.4464 (leave a message and your call will be returned), or email Memberservices@ctpf.org to provide your primary email address and update any changes to the contact information we have on file.

Mark Your Calendar: Open Enrollment Education Week

CTPF will host a week of webinars and audio presentations the week of October 5-9. Morning presentations will be webinars with a full audio-video presentation that can be viewed from any internet-connected device. Two presentations will be audio only for individuals who do not have access to the internet. Register for all webinars and find dial-in information by clicking on the date at www.ctpf.org/calendar.

Open Enrollment Materials

2021 Open Enrollment Handbook will be mailed to members in September and posted online the day it is mailed.

Join us for a CTPF Town Hall Webinar

CTPF invites members to a quarterly Town Hall webinar hosted by Executive Director Charles A. Burbridge and Chief Investment Officer Angela Miller-May. The webinar will offer a general overview of Fund operations, look at long-term investment performance and CTPF's investment philosophy, and offer reminders for the fall.

The webinar will last about 40 minutes.



Wednesday, August 26
4:30 p.m.

Register Today!



CTPF COVID-19 Information & Resources

CTPF has created our COVID-19 Response website ctpf.org/covid-19. This website link provides you with CTPF up-to-date information on the Fund's operations during the pandemic.

	<p>Call or Email Member Services</p> <p>Member Services staff is answering questions and providing phone and video counseling. Call 312.641.4464 or email memberservices@ctpf.org for assistance. All calls will be forwarded to voicemail. Leave a message clearly stating your name, phone number, and the nature of your inquiry. Your call will be returned as soon as possible.</p>
	<p>Submit Documents Electronically</p> <p>During the stay-at-home order, CTPF staff does not have immediate access to incoming mail, and U.S. mail processing is delayed. The best way to send benefit applications and documents to CTPF is by fax 312.641.7185 or email an attachment (.pdf or .jpg) to imaging@ctpf.org.</p>
	<p>Help with Scanning</p> <p>Need to scan a document to email to CTPF but you don't have a scanner? A printer or smartphone scanning app or smartphone camera can help you get the job done. Click here for more information on scanning.</p>



Remote Notary Available

While CTPF accepts many documents via email or fax, the requirement for a notary to witness signatures remains in place for certain documents. CTPF now offers remote notarization for CTPF documents. Members who would like to use remote notary services should call or email Member Services at 312-641-4464 (leave a message and your call will be returned) or memberservices@ctpf.org, and request a zoom video conference for notarization. [Find more information here.](#)



CTPF Health Plan Information

CTPF offers six health insurance plans for retirees. All plans now offer coverage for COVID-19 diagnosis and treatment, and some have added additional telehealth and mental health benefits. [Find more information here](#), call the number on the back of your health insurance card, or visit your carrier's website for specific benefit information.

CALENDAR OF EVENTS

All current meeting dates, office information, and upcoming event information can be found on the CTPF Calendar at ctpf.org/calendar.

STAY CONNECTED & SPREAD THE WORD

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. CTPF will continue to share information at ctpf.org on social media, in E-Lerts, and in E-News. We also encourage you to connect with CTPF on social media; many of CTPF's more than 88,000 members are active on either Facebook, Twitter, and LinkedIn.

Please consider forwarding this email to a friend who may be a fellow member or pensioner. Register for email updates [here](#).



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