

Pension E-News



May 14, 2021

CTPF is committed to doing our part to stop the spread of COVID-19. For the health, safety, and wellbeing of all CTPF Members, the Fund continues to deliver all member services remotely. Our Member Services counselors are taking calls in real time during normal business hours. The physical office remains closed to all but essential employees whose duties cannot be performed offsite. In-person services and counseling are suspended until it is safe to resume these operations.

Holiday Office Closing

CTPF will close for the **Memorial Day Holiday on Monday, May 31, 2021**. The office will reopen for business at 8:00 a.m. on June 1, 2021.



BCBS Class Action Lawsuit Notification

Members who were enrolled in a Blue Cross or Blue Shield health insurance or administrative services plan between 2008 and 2020 may receive a postcard or email notifying them of their eligibility to join a Class Action lawsuit. CTPF has been notified that this is legitimate outreach on behalf of BCBS. CTPF members who have questions or need additional information should use these options:

- Visit the settlement website, at www.BCBSsettlement.com
- Call the Class Action hotline 1-888-681-1142
- Email at info@BCBSsettlement.com

The settlement process is prescribed by the Court. Participants are issued individual member IDs related to their personal data and claim. CTPF cannot file a claim on behalf of any individual. The Court has appointed attorneys to represent members of the class. Find information in the FAQ

at www.bcbssettlement.com. Members with additional questions should refer to the BCBS settlement resources listed above.

2021 Retirement Reminders

Still thinking about retirement in June? Find a recorded version of the 2021 retirement presentation and additional resources to help with the retirement process on the [Retirement Resources page](#).



Submit Forms Electronically

During the pandemic, U.S. Mail processing is delayed. Send benefit applications, forms, and documents by fax 312.641.7185 or email an attachment (.pdf or .jpg format) to imaging@ctpf.org to ensure processing. After documents are sent via fax or e-mail please send the originals to CTPF.

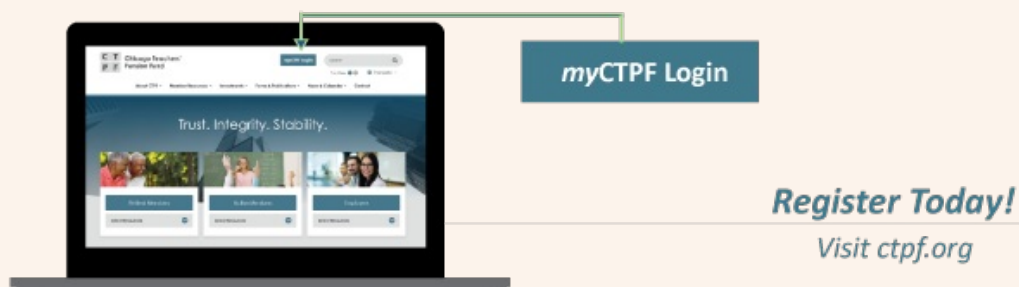
Register Today! *my*CTPF Member Self-Service Available

CTPF has launched its new Member Self-Service Portal, *my*CTPF, and thousands of members have already signed up for this convenient option. Members who register for *my*CTPF create a unique User ID and password. Once an account is created, members can use *my*CTPF to securely access CTPF documents and information. Registered members can:

- View address/contact information on file with CTPF.
- Retirees can view and download a 1099-R and pay advice(s). Members who need replacement copies of their 2020 1099-R can download them from the portal after registering.
- Active and inactive members can view and download their annual Member Statement.

*my*CTPF is available to all CTPF members who complete the one-time registration process.

Members can access the system from a "button" at ctpf.org, and must have their CTPF Member ID to register. Two-factor authentication ensures secure access. Active members can find their CTPF Member ID on the Member Statement. Retirees can find their Member ID on a pay advice from the Fund.



Board of Trustees Election Notice

CTPF will hold two elections in 2021. Teachers will elect two representatives and Pensioners will elect three representatives. Nomination petitions are now available. Contact Election Coordinator Gail Davis: 312.604.1400, ext. 402, or email elections@ctpf.org to request a packet. [Visit Election Central at ctpf.org](#) for additional information.



CTPF COVID-19 Information & Resources

CTPF has created our COVID-19 Response website ctpf.org/covid-19. This website link provides you with CTPF up-to-date information on the Fund's operations during the pandemic.

	<p>Call or Email Member Services</p> <p>While CTPF remains closed to all but essential employees, new software makes it possible for Member Services counselors to resume answering calls in "real time," and to provide all call center functions. Calls will be answered during normal business hours, 8:00 a.m. until 5:00 p.m., Monday through Friday. Members who need assistance should call 312.641.4464 or email memberservices@ctpf.org.</p>
	<p>Submit Documents Electronically</p> <p>U.S. Mail processing has been delayed due to the pandemic. Currently, members should anticipate at minimum a two-week delay in the processing of documents sent via U.S. mail. CTPF strongly encourages all members to submit benefit applications, forms, and documents by fax 312.641.7185 or email an attachment (.pdf or .jpg format) to imaging@ctpf.org to ensure prompt processing.</p>
	<p>Help with Scanning</p> <p>Need to scan a document to email to CTPF but you don't have a scanner? A printer or smartphone scanning app or smartphone camera can help you get the job done. Click here for more information on scanning.</p>
	<p>Remote Notary Available</p> <p>CTPF offers remote notarization for CTPF documents. Members who would like to use remote notary services should call 312.641.4464 or email Memberservices@ctpf.org, and request a video conference for notarization. Find more information here.</p>


CALENDAR OF EVENTS

All current meeting dates, office information, and upcoming event information can be found on the CTPF Calendar at ctpf.org/calendar.

STAY CONNECTED & SPREAD THE WORD

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. CTPF will continue to share information at ctpf.org on social media, in E-Lerts, and in E-News. We also encourage you to connect with CTPF on social media; many of CTPF's more than 89,000 members are active on either Facebook, Twitter, and LinkedIn. Please consider forwarding this email to a friend who may be a fellow member. Register for email updates [here](#).



 Forward to a Friend

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