

# Pension E-News



July 15, 2021

**CTPF is committed to doing our part to stop the spread of COVID-19. For the health, safety, and wellbeing of all CTPF Members, the Fund continues to deliver all member services remotely. Our Member Services counselors are taking calls in real time during normal business hours. The physical office remains closed to all but essential employees whose duties cannot be performed offsite. In-person services and counseling are suspended until it is safe to resume these operations.**

## Carlton W. Lenoir, Sr., Named CTPF Executive Director

Carlton W. Lenoir, Sr., has been named Executive Director of the Chicago Teachers' Pension Fund. His appointment will be effective on August 2, 2021. Lenoir was the Chief Benefits Officer at Illinois Teachers' Retirement System for the last five years. A national search was conducted by EFL Associates.



Carlton W. Lenoir, Sr.

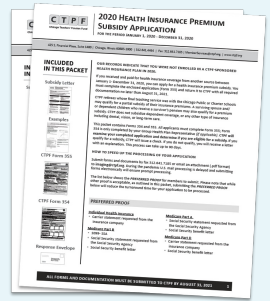
A results-oriented pension fund professional with over 32 years of executive and operational experience, Lenoir began his career in an entry-level job at CTPF and worked his way up to a management position. He went on to hold leadership roles with public pension plans in Georgia and Illinois. His experience includes all phases of public pension fund administration, including the implementation of three enterprise-wide pension administration systems over an 18-year period.

[Click here to read more at www.ctpf.org.](http://www.ctpf.org)

# 2021 Health Insurance Rebate Deadline

Members who do not participate in CTPF health insurance plans can apply for a rebate of their premium payments, payable annually. The mailing with the information needed to submit a rebate application was sent to eligible members on Friday, February 19, 2021.

The last day to submit documentation for 2020 health insurance rebates (January 1-December 31, 2020), is **August 31, 2021**. Email or call CTPF Member Services, [Memberservices@ctpf.org](mailto:Memberservices@ctpf.org) | 312.641.4464 with questions about the subsidy or application.



*Note: The Health Insurance Department began payment of the 2020 rebates in early June. Applications are processed in order of receipt.*

## Board of Trustees Election Notice

CTPF will hold two elections in 2021. Teachers will elect two representatives and Pensioners will elect three representatives. Nomination petitions are now available. Contact Election Coordinator Gail Davis: 312.604.1400, ext. 402, or email [elections@ctpf.org](mailto:elections@ctpf.org) to request a packet. [Visit Election Central at ctpf.org](http://ctpf.org) for additional information.



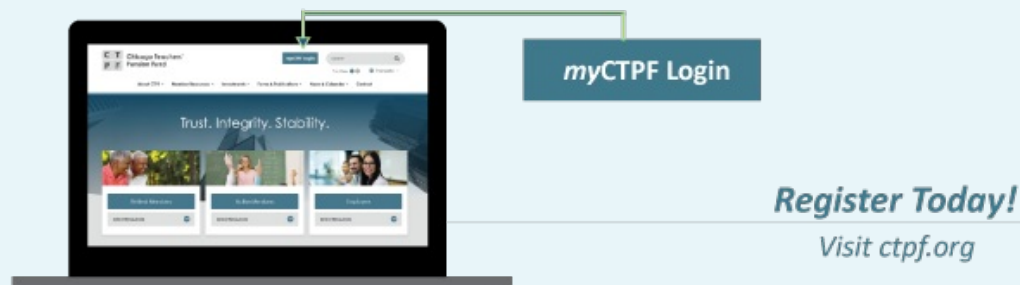
## Register Today! myCTPF Member Self-Service Available

CTPF has launched its new Member Self-Service Portal, *myCTPF*, and thousands of members have already signed up for this convenient option. Members who register for *myCTPF* create a unique User ID and password. Once an account is created, members can use *myCTPF* to securely access CTPF documents and information. Registered members can:

- View address/contact information on file with CTPF.
- Retirees can view and download a 1099-R and pay advice(s). Members who need replacement copies of their 2020 1099-R can download them from the portal after registering.
- Active and inactive members can view and download their annual Member Statement.

*myCTPF* is available to all CTPF members who complete the one-time registration process.

Members can access the system from a "button" at [ctpf.org](http://ctpf.org), and must have their CTPF Member ID to register. Two-factor authentication ensures secure access. Active members can find their CTPF Member ID on the Member Statement. Retirees can find their Member ID on a pay advice from the Fund.



## CTPF COVID-19 Information & Resources

CTPF has created our COVID-19 Response website [ctpf.org/covid-19](http://ctpf.org/covid-19).

### Call or Email Member Services

While CTPF remains closed to all but essential employees, new software makes it possible for Member Services counselors to resume answering calls in "real



time," and to provide all call center functions. Calls will be answered during normal business hours, 8:00 a.m. until 5:00 p.m., Monday through Friday. Members who need assistance should call 312.641.4464 or email [memberservices@ctpf.org](mailto:memberservices@ctpf.org).



#### Submit Documents Electronically

U.S. Mail processing has been delayed due to the pandemic. Currently, members should anticipate at minimum a two-week delay in the processing of documents sent via U.S. mail. CTPF strongly encourages all members to submit benefit applications, forms, and documents by fax 312.641.7185 or email an attachment (.pdf or .jpg format) to [imaging@ctpf.org](mailto:imaging@ctpf.org) to ensure prompt processing.



#### Help with Scanning

Need to scan a document to email to CTPF but you don't have a scanner? A printer or smartphone scanning app or smartphone camera can help you get the job done. [Click here](#) for more information on scanning.



#### Remote Notary Available

CTPF offers remote notarization for CTPF documents. Members who would like to use remote notary services should call 312.641.4464 or email [Memberservices@ctpf.org](mailto:Memberservices@ctpf.org), and request a video conference for notarization. [Find more information here.](#)

# CALENDAR OF EVENTS

All current meeting dates, office information, and upcoming event information can be found on the CTPF Calendar at [ctpf.org/calendar](http://ctpf.org/calendar).

## STAY CONNECTED & SPREAD THE WORD

While we must be physically apart, we will continue to email regularly to keep you updated on the ever-evolving situation. CTPF will continue to share information at [ctpf.org](http://ctpf.org) on social media, in E-Lerts, and in E-News. We also encourage you to connect with CTPF on social media; many of CTPF's more than 89,000 members are active on either Facebook, Twitter, and LinkedIn. Please consider forwarding this email to a friend who may be a fellow member. Register for email updates [here](#).



## CTPF BOARD OF TRUSTEES

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